**Data/Technical Fact Sheet - Hodder Education Group**

Hodder Education Group software applications and data are stored in a secure network of advanced and secure data centers based in the UK.

Equipment and facilities are protected against fire, natural disasters, power failures, and other unexpected scenarios.

DATA SECURITY

• Multiple levels of security allow elevated levels of control for maintenance personnel without compromising security.

• Built-in safeguards to prevent “Denial of Service” (DoS) attacks and ID spoofing are provided by load-balancing devices and services which are managed by the Hachette IT team from the UK.

• Annual UK CREST and CHECK certified penetration tests to audit the data security and compliance of our systems and processes

INFRASTRUCTURE

• We have two UK based Data Centres; a primary data center and secondary data center in case of an incident.

• Redundant electric power feeds for data centres are used from separate utility substations.

• Access to the Internet is obtained using multiple providers.

• Advanced fire control systems enable the detection of heat and smoke. Fire suppression using current and approved fire suppression systems operate both above and below the raised flooring

**DATA CENTRE SECURITY**

• Around-the-clock internal security monitoring is maintained with camera surveillance at all entry points.

• Card-key entry systems admitting only authorized personnel are continuously logged and monitored.

• Multi-zoned, multi-level keycard access controls and monitors all access into the data centers and internal areas.